



VILAMORA
TOURS

CORPORATE COMPANY PROFILE

ABOUT US

Vilamora Express is a 100% black owned business with a 50% black woman shareholding. The business is a Level 1BBBee rated company.

The management structure of the business will see woman not only form key leadership positions within the business but have a hands on approach to the business on a daily basis.

The team namely Mrs Ragenie Bissessar , Thabile Gill and Patience Dumisani. They bring a wealth of experience from the Bus and Coach operating space. Patience Dumisani held very key senior positions within the marketing and communications departments of Mercedes Benz South Africa, MAN and Nissan South Africa.

They are backed by a dynamic team that have more than 25 years in the passenger transport sector.



OUR DEPOT

The depot is housed in a 2-hectare property in the west of Johannesburg at no. 29 Peter Rd, Tres Jolie AH, Roodepoort.

The depot has parking facilities for 20 buses together with a work shop, and a fleet control center.

It also houses the admin block of the business that includes management; administration and call center offices together with a boardroom.



JOB CREATION

Our business since inception in February 2016 and has created more than 70 permanent jobs.

We continue to drive initiatives to provide training and internships for Drivers, Consultants, and technical personnel. We aim to create more jobs as we open up more routes.

Our aim is to create at least 50 more jobs by the end of 2021, should we be awarded this tender. The operations division will have the following positions:

Drivers - 40 in Total

Operations

Job Description	No of Employees
Operations Manager	1
Fleet Controller	1
Mechanics	2
Assistants	2
Cleaning Crew	6
TOTAL	12

Finance and Administration

Job Description	No of Employees
Debtors Clerk	2
Creditors Clerk	2
Human Resources	1
Finance Manager	1
TOTAL	6



CALL CENTRE

The business will have a 24 hour call centre to handle bookings, customer queries and the 24 hour tracking system.



DRIVERS

All drivers go through a training programme by our Bus and Coach Suppliers as well as our in house driver trainer.

All drivers have valid PDP (Public Drivers Permit) and have a minimum of 5 years experience as Bus and Coach Drivers.

They are also trained in customer service and given basic technical knowledge on their vehicles to ensure the safety of all their passengers and eradicating possible down times in the event of a minor breakdown.



INSURANCE

All our vehicles have comprehensive insurance. We are covered against theft and accident.

We have additional covers that include passenger Liability up to R1 000 000.00 per seat. (one million rand per passenger) and damage and theft cover for luggage.



GENESIS
INSURANCE BROKERS

Hollard.

& Bryte

infiniti
insurance



OUR FLEET

We have a current fleet of 10 coaches and buses to service 4 routes on inception. We will seek further facilities from Scania Finance, Mercedes Benz Finance and Standard Bank respectively on the purchase of new Coaches for our expansion plan.



MAINTENANCE

The fleet is serviced and maintained by Mercedes and Scania respectively. We have facilities that ensure we have a 24 hour roadside assistance nationally.

We will also have a inhouse response unit on standby 24 hours to limit the downtime in the event of a breakdown.



TRACKING / FLEET MANAGEMENT

All vehicles are fitted with a 24 hour tracking system that monitors the vehicles. The fleet manager is able to check for speeding , negligent driving as well as routing.

All the vehicles have fleet management cards to take care of emergency repairs, fuel and tolls on route. We have a fuel facility with Shell South Africa.

We have a tyre support and management account with SUPA QUICK tyres nationally.

We have a 24 hour roadside assistance and towing service with our insurers.



OUR PARTNERSHIPS

We have partnerships with the following service providers. ETV – We have a sponsorship / partnership agreement with ETV.

We provide them with transport and they provide us with airtime to advertise our services. The partnership is worth R 1500 000.00 per annum. This allows us to run regular yearly advertising campaigns on ETV.



CONCLUSION

Our services will be provided with principle and integrity, forming synergies with travellers, the taxi industry, other intercity bus operators and the authorities to ensure we are compliant and provide an excellent safety record and a reputation for excellent service. We will always find cost cutting formulas to ensure the savings are passed on to our travellers.

OUR AIM

We aim to be a leading service provider in the Intercity travel sector. To remain innovative and relevant in a tough economic climate. We aim to provide SAFE, AFFORDABLE and RELIABLE travel to our people. Our growth will provide much needed employment to many that are unemployed.

OUR OBJECTIVE

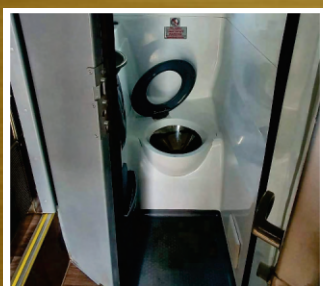
Our Objective is to be a Travel Partner to the millions of travellers in our country.



MARCOPOLO G7 52 SEATER 5 STAR SUPERLUX



PARCEL SHELVES
RECLINING SEATS
INDIVIDUAL AIR CONDITIONING
INDIVIDUAL READING LIGHTS
SEATBELTS
DVD AUDIO ENTERTAINMENT SYSTEM
PA SYSTEM
FRIDGE/FREEZER
TOILET



YUTONG

36 SEATER LUXURY



FRIDGE/FREEZER
PARCEL SHELVES
INDIVIDUAL AIR CONDITIONING
INDIVIDUAL READING LIGHTS
SEATBELTS
FRONT ENGINE
2 X 2 SEATING
DVD AUDIO ENTERTAINMENT SYSTEM
PA SYSTEM



YUTONG

32 SEATER LUXURY



PARCEL SHELVES
INDIVIDUAL AIR CONDITIONING
INDIVIDUAL READING LIGHTS
SEATBELTS
FRONT ENGINE
2 X 2 SEATING
DVD AUDIO ENTERTAINMENT SYSTEM
PA SYSTEM
FRIDGE/FREEZER



YUTONG 25 SEATER



FRIDGE/FREEZER
PARCEL SHELVES
INDIVIDUAL AIR CONDITIONING
INDIVIDUAL READING LIGHTS
SEATBELTS
FRONT ENGINE
2 X 2 SEATING
DVD AUDIO ENTERTAINMENT SYSTEM
PA SYSTEM



TOYOTA COASTER



RECLINING SEATS
SEATBELTS
PA SYSTEM
INDIVIDUAL USB PORTS
AIRCON
INDIVIDUAL CUP HOLDERS



MERCEDES BENZ LUXURY SPRINTER

EXTENDED WINDOW FOR REAR PASSENGERS



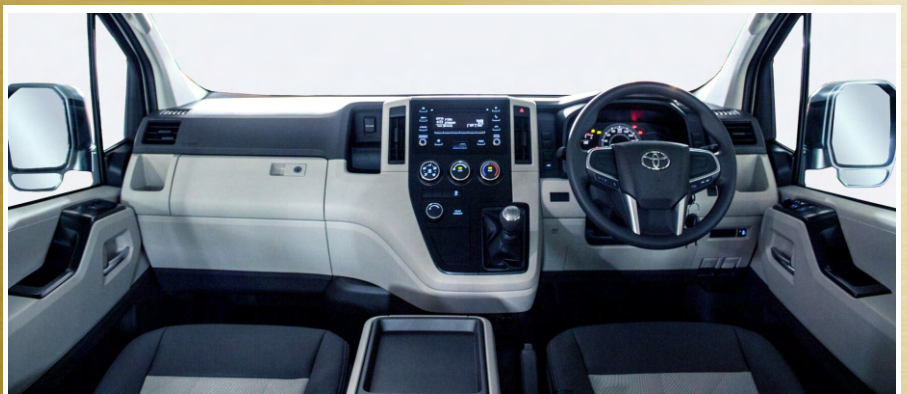
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RECLINING SEATS
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SEATBELTS
EXTENDED WINDOW FOR REAR PASSENGER
DVD AUDIO ENTERTAINMENT SYSTEM
PA SYSTEM
FRIDGE/FREEZER**



TOYOTA QUANTUM



RECLINING SEATS
SEATBELTS
PA SYSTEM
INDIVIDUAL USB PORTS
AIRCON
INDIVIDUAL CUP HOLDERS



HYUNDAI STARIA



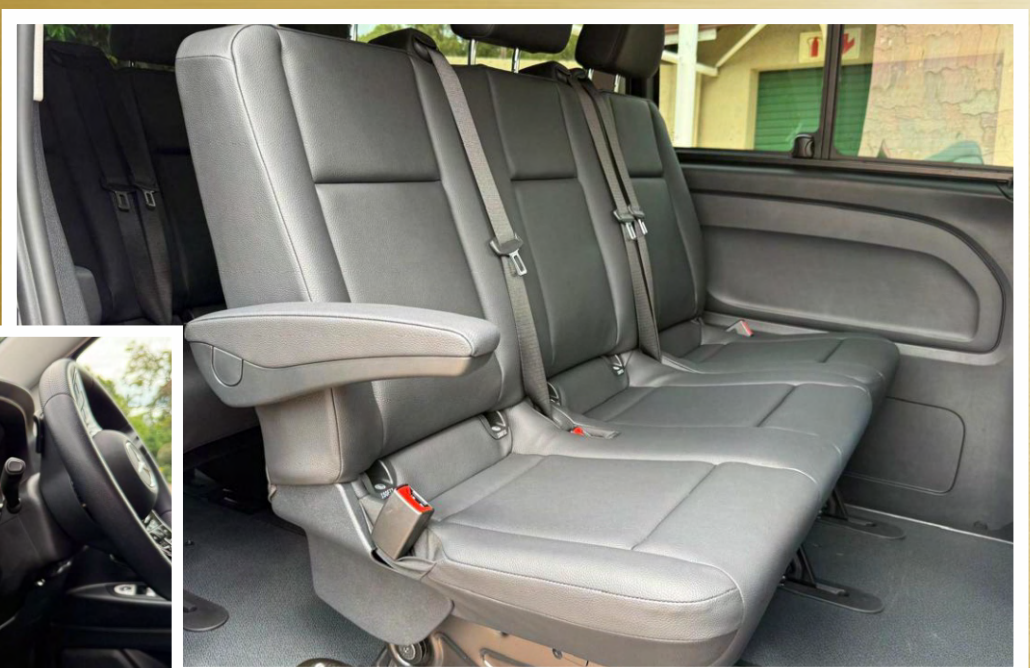
RECLINING SEATS
SEATBELTS
PA SYSTEM
AIRCON
INDIVIDUAL CUP HOLDERS



MERCEDES BENZ V CLASS



7 SEATER
AIR CONDITIONER
PROFESSIONAL DRIVER



HAVAL SUV



AIR CONDITIONER
LEATHER SEATS
BLUETOOTH RADIO CONNECTION
RECLINING SEATS



GET IN TOUCH



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